

Issues

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
5890	Support IT	Support	In Progress	Normal	Notifikasi windows update, Zefry	Jaif Kaelsyada	04/25/2025 03:54 PM
5889	Support IT	Support	In Progress	Normal	Jumsih IT	Jaif Kaelsyada	04/25/2025 03:50 PM
5888	Support IT	Support	In Progress	Normal	[Iphone] No internet access menggunakan wifi AM Support, Zefry	Jaif Kaelsyada	04/25/2025 03:48 PM
5887	Support IT	Support	In Progress	Normal	Tidak bisa login hotspot wahana, Meiyi	Jaif Kaelsyada	04/25/2025 03:38 PM
5886	Support IT	Support	In Progress	Normal	Pengecekan 2 unit printer thermal, Puji	Jaif Kaelsyada	04/25/2025 03:46 PM
5885	Support IT	Support	In Progress	Normal	[Laptop, Handphone] Request akses internet di SC Cawang, Nurin pengganti Dina	Jaif Kaelsyada	04/25/2025 03:35 PM
5884	Support IT	Support	In Progress	Normal	[Canon LBP6030w] Hasil cetak kotor, Zefry	Jaif Kaelsyada	04/25/2025 03:29 PM
5883	Support IT	Support	In Progress	Normal	[Canon LBP6030] Install driver printer di PC Linux, Ruswati	Jaif Kaelsyada	04/25/2025 03:26 PM
5882	Support IT	Support	In Progress	Normal	Tidak bisa akses situs https://pelaporan.kominfo.go.id , Silvie	Jaif Kaelsyada	04/25/2025 03:19 PM
5881	Support IT	Support	In Progress	Normal	[FujiXerox P115w] Tidak bisa print, Cikal	Jaif Kaelsyada	04/25/2025 03:17 PM
5880	Support IT	Support	In Progress	Normal	Storage webmail hampir penuh, Aris	Jaif Kaelsyada	04/25/2025 03:47 PM
5879	Support IT	Support	In Progress	Normal	Laptop stuck di logo, Eni	Jaif Kaelsyada	04/25/2025 03:01 PM
5878	Support IT	Support	In Progress	Normal	No internet access di area gudang hub cawang, Galang	Jaif Kaelsyada	04/25/2025 02:59 PM
5877	Support IT	Support	In Progress	Normal	Ubah tampilan interface webmail, Yuni	Jaif Kaelsyada	04/25/2025 02:54 PM
5876	Support IT	Support	In Progress	Normal	[HP M102A] Install driver printer di macbook bu mala	Jaif Kaelsyada	04/25/2025 02:52 PM
5875	Support IT	Support	In Progress	Normal	Tidak bisa akses situs https://pelaporan.kominfo.go.id , Risna	Jaif Kaelsyada	04/25/2025 03:18 PM
5874	Support IT	Support	In Progress	Normal	Install wps office, Kamal	Jaif Kaelsyada	04/25/2025 02:45 PM
5873	Support IT	Support	In Progress	Normal	WPS Office tidak bisa input & edit, Rachma Nurazis	Jaif Kaelsyada	04/25/2025 02:42 PM
5818	Support IT	Support	In Progress	Normal	Request kabel UTP 3 meter untuk Malang, Deny	Jaif Kaelsyada	04/19/2025 11:05 AM
5817	Support IT	Support	In Progress	Normal	Koneksi sidup byarpet	Jaif Kaelsyada	04/19/2025 11:01 AM
5816	Support IT	Support	In Progress	Normal	Webmail session invalid or expired, Novita	Jaif Kaelsyada	04/19/2025 10:59 AM
5815	Support IT	Support	In Progress	Normal	Webmail lambat, Aris	Jaif Kaelsyada	04/19/2025 10:57 AM
5814	Support IT	Support	In Progress	Normal	Tidak bisa tarik data TB application error, Risna	Jaif Kaelsyada	04/19/2025 10:53 AM
5813	Support IT	Support	In Progress	Normal	PC menyala tetapi tidak tampil pada monitor, Teguh	Jaif Kaelsyada	04/19/2025 10:31 AM
5812	Support IT	Support	In Progress	Normal	[Epson TM-T82] Install driver printer & setting layout, Dewa	Jaif Kaelsyada	04/19/2025 10:24 AM
5811	Support IT	Support	In Progress	Normal	Laptop tidak bisa booting os, Clara	Jaif Kaelsyada	04/19/2025 10:14 AM
5810	Support IT	Support	In Progress	Normal	Tarik rekaman cctv, Chairul	Jaif Kaelsyada	04/19/2025 10:08 AM
5809	Support IT	Support	In Progress	Normal	DVR tidak merekam, Puji	Jaif Kaelsyada	04/19/2025 10:03 AM
5808	Support IT	Support	In Progress	Normal	Layar redup, Iwan	Jaif Kaelsyada	04/19/2025 10:01 AM
5807	Support IT	Support	In Progress	Normal	Weekly Meeting IT Team	Jaif Kaelsyada	04/19/2025 09:58 AM
5784	Support IT	Support	In Progress	Normal	Jumsih IT	Jaif Kaelsyada	04/12/2025 01:46 AM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
5783	Support IT	Support	In Progress	Normal	Ms. Office unlicensed	Jaif Kaelsyada	04/12/2025 01:44 AM
5782	Support IT	Support	In Progress	Normal	[Canon LBP6030] Hasil cetak kotor, Siti Apriani	Jaif Kaelsyada	04/12/2025 01:42 AM
5781	Support IT	Support	In Progress	Normal	Tuts keyboard lepas, Rizki	Jaif Kaelsyada	04/12/2025 01:37 AM
5780	Support IT	Support	In Progress	Normal	DVR out of range, Fatur	Jaif Kaelsyada	04/12/2025 01:34 AM
5779	Support IT	Support	In Progress	Normal	[Handphone] Request akses internet, Lanang	Jaif Kaelsyada	04/12/2025 01:33 AM
5778	Support IT	Support	In Progress	Normal	[Canon LBP6030w] Hasil cetak kotor, Khaerunnisa	Jaif Kaelsyada	04/12/2025 01:18 AM
5777	Support IT	Support	In Progress	Normal	Pasang keyboard baru, Rangga	Jaif Kaelsyada	04/12/2025 01:19 AM
5776	Support IT	Support	In Progress	Normal	[FujiXerox P115w] Tidak bisa print, Rachma Nurazis	Jaif Kaelsyada	04/12/2025 01:20 AM
5775	Support IT	Support	In Progress	Normal	Tidak bisa login wahana hotspot, Sakuri	Jaif Kaelsyada	04/12/2025 01:00 AM
5774	Support IT	Support	In Progress	Normal	[Tablet] Tidak bisa akses youtube, Novel	Jaif Kaelsyada	04/12/2025 12:57 AM
5773	Support IT	Support	In Progress	Normal	Notifikasi error file sistem anydesk, Sri	Jaif Kaelsyada	04/12/2025 12:55 AM
5772	Support IT	Support	In Progress	Normal	OS corrupt, Dewa	Jaif Kaelsyada	04/12/2025 01:15 AM
5771	Support IT	Support	In Progress	Normal	[Chromebook] Tuts keyboard tidak berfungsi, Desty	Jaif Kaelsyada	04/12/2025 01:13 AM
5770	Support IT	Support	In Progress	Normal	Pindahkan email yang masuk pada spam ke inbox, Aris	Jaif Kaelsyada	04/12/2025 12:40 AM
5769	Support IT	Support	In Progress	Normal	Setup dvr baru SC Malang	Jaif Kaelsyada	04/12/2025 12:37 AM
5768	Support IT	Support	In Progress	Normal	Windows license expired, Risma	Jaif Kaelsyada	04/12/2025 12:33 AM
5749	Support IT	Support	In Progress	Normal	Invalid login webmail, Khaerunnisa	Jaif Kaelsyada	04/11/2025 10:56 AM
5748	Support IT	Support	In Progress	Normal	Koneksi lambat, Aris	Jaif Kaelsyada	04/11/2025 10:55 AM
5735	SPK Idul Fitri 2025	Bug	New	Normal	TT Tidak Hit IDX	Rangga Sukmana	04/07/2025 08:37 AM
5734	SPK Idul Fitri 2025	Support	New	Normal	Rule Approval Cuti Jabatan M31 : E-COMMERCE BUSINESS DEVELOPMENT OFFICER	Sigit Jarkasih	04/01/2025 12:42 PM
5070	Sales & Marketing	Feature	Todo	Normal	Setup Filezila	Muhammad Lanang	03/22/2025 10:15 AM
5069	Sales & Marketing	Feature	Todo	Normal	Script Insert	Muhammad Lanang	03/22/2025 10:15 AM
4263	Internal IT	Feature	Todo	Normal	dokumentasi jagaan ops v IT	Muhammad Lanang	12/11/2024 02:07 PM
3800	Support IT	Support	In Progress	Normal	Ceph Cluster	Arko Sasongko	10/30/2024 04:42 PM
3703	Support IT	Support	In Progress	Normal	MR 123	Arko Sasongko	10/24/2024 04:38 PM
3592	Support IT	Support	In Progress	Normal	haproxy 103 problem	Arko Sasongko	10/12/2024 09:35 AM
3590	Support IT	Support	In Progress	Normal	setup VM	Arko Sasongko	10/12/2024 09:52 AM
3544	Support IT	Support	In Progress	Normal	logrotate server-server	Arko Sasongko	10/11/2024 10:08 AM
3513	Support IT	Support	In Progress	Normal	docker wafr di mesin 10, dicek diupdate	Arko Sasongko	10/05/2024 09:51 AM
3459	Support IT	Support	In Progress	Normal	disain kembali hardware server baru	Arko Sasongko	10/24/2024 05:01 PM
3199	Support IT	Support	In Progress	Normal	cek status domain solusilogistik.com dan ssl certificate *.wahana.com dari rapidssl	Arko Sasongko	10/08/2024 03:17 PM
3190	Support IT	Support	In Progress	Normal	merapihkan hardware IT	Arko Sasongko	10/17/2024 03:33 PM

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3168	Support IT	Support	In Progress	Normal	cek dan isi dokumentasi redmine	Arko Sasongko	10/17/2024 03:31 PM
3162	Support IT	Incident Report	In Progress	Normal	squid/proxy 91 tidak running	Arko Sasongko	09/19/2024 10:36 AM
3131	Support IT	Support	Resolved	Normal	Update MR-118	Jaif Kaelsyada	10/04/2024 10:57 AM
3086	Support IT	Support	In Progress	Normal	Verify Google Play Console developer account	Arko Sasongko	09/10/2024 02:08 PM
3022	Support IT	Bug	Feedback	Normal	network KMY tidak dapat akses Laporan Op. di mesin emr	Arko Sasongko	09/10/2024 09:53 AM
3010	Support IT	Support	Feedback	Normal	setup sahabat.wahana.com/a/ppob hanya dapat diakses oleh ip internal cyber (105,107)	Arko Sasongko	09/04/2024 11:44 AM
2935	Support IT	Support	In Progress	Normal	request baru pencarian hardware server pengganti server dacen	Arko Sasongko	10/12/2024 09:48 AM
2927	Support IT	Support	Feedback	Normal	bahas tema perubahan data	Arko Sasongko	09/19/2024 10:53 AM
2921	Support IT	Support	In Progress	Normal	isi form Incident List CI Security Ubuntu	Arko Sasongko	09/26/2024 04:00 PM
2872	Support IT	Incident Report	Feedback	Normal	akses ke mobile dan swb ada kendala	Arko Sasongko	08/28/2024 01:44 PM
2807	Support IT	Support	Feedback	Normal	dacen indonet cyber ada power line baru	Arko Sasongko	10/04/2024 11:07 AM
2802	Support IT	Support	Feedback	Normal	bantu cek masalah gambar (file/foto swcp) tidak muncul	Arko Sasongko	08/26/2024 04:03 PM
2758	Support IT	Support	In Progress	Normal	setup webmin di server ops	Arko Sasongko	08/26/2024 10:57 AM
2711	Support IT	Support	In Progress	Normal	kunjungan ke datacenter rempoa, cek dan perbaikan masalah dengan storage di mesin 11	Arko Sasongko	08/20/2024 10:09 AM
2710	Support IT	Support	In Progress	Normal	mengisi dan mereview dokumen QM	Arko Sasongko	08/27/2024 11:59 AM
2709	Support IT	Support	In Progress	Normal	pencarian dan cek review hardware, laptop, router	Arko Sasongko	08/27/2024 02:47 PM
2694	Support IT	Support	In Progress	Normal	cek isi daripada HDD yang ada di ruangan IT	Arko Sasongko	08/26/2024 11:24 AM
2684	Support IT	Support	In Progress	Normal	backup photo dari 106 ke 22	Arko Sasongko	09/13/2024 11:47 AM
2667	Support IT	Support	In Progress	Normal	atur sync oldbrm dari cis-vm ke cis-vm-bak	Arko Sasongko	08/16/2024 01:30 PM
2559	Support IT	Support	In Progress	Normal	input hardware request di MR-112	Arko Sasongko	08/08/2024 04:07 PM
2514	Support IT	Support	Feedback	Normal	cek performa storage server CIS sesuai request pak Tedja	Arko Sasongko	08/06/2024 10:55 AM
2309	Support IT	Support	New	High	testing ws-dc66.wahana.com+p-dc66.wahana.com	Jovianro Nopier	07/24/2024 01:50 PM
2295	Support IT	Support	Feedback	High	setup server 66 untuk ws.wahana.com + p.wahana.com	Arko Sasongko	07/24/2024 01:50 PM
2196	Support IT	Feature	In Progress	Normal	Pelatihan Safety Awareness, Rizki	Jaif Kaelsyada	07/18/2024 09:51 AM
2128	Support IT	Support	In Progress	Normal	backup logs dan photos	Arko Sasongko	10/24/2024 05:24 PM
2120	Support IT	Support	In Progress	Normal	cek setup mobile, corporate di drc, server 10	Arko Sasongko	08/08/2024 03:24 PM
1529	Internal IT	Feature	In Progress	High	Perampangan data	Jovianro Nopier	05/17/2024 04:41 PM
1528	Internal IT	Feature	In Progress	Normal	Script to monitor slow query	Jovianro Nopier	05/17/2024 04:41 PM
1525	Internal IT	Bug	Todo	High	Flow perampangan data	Jovianro Nopier	05/17/2024 04:41 PM
1524	Internal IT	Bug	In Progress	High	Create script to backup data from mysql to elastic	Jovianro Nopier	05/17/2024 04:41 PM
1344	Internal IT	Feature	In Progress	Normal	[CI/CD] Setup Staging Environment		05/17/2024 04:41 PM
1287	Support IT	Support	In Progress	Normal	install ulang laptop asus ex pic	Arko Sasongko	02/20/2024 05:32 PM

#	Project	Tracker	Status	Priority	Subject	Assignee	Updated
1211	Support IT	Support	Feedback	Normal	cek domain bahterasamudra.com	Arko Sasongko	02/02/2024 02:24 PM
1102	Support IT	Support	Feedback	Normal	perbaikan pethuis.com	Arko Sasongko	01/22/2024 10:17 AM
1066	Support IT	Support	Feedback	Normal	perbaikan fail2ban di server rempoa	Arko Sasongko	01/17/2024 10:27 AM
1064	Support IT	Support	In Progress	Normal	backup logs + photo dari FS01 ke FS02	Arko Sasongko	01/22/2024 09:47 AM
1013	Support IT	Support	Feedback	Normal	cek laptop Linda PIC yang Asus, tidak mau nyala	Arko Sasongko	01/09/2024 10:42 AM
943	Support IT	Bug	In Progress	Normal	merespons dan ambil tindakan atas laporan jual data wahana di breachforums.is	Arko Sasongko	12/29/2023 12:41 PM
942	Support IT	Support	In Progress	Normal	membuat script sesuai dokumen security AWS dari R.K	Arko Sasongko	01/04/2024 09:51 AM
892	Support IT	Support	In Progress	Normal	atur backup logs swb, saas, swc	Arko Sasongko	01/04/2024 09:58 AM
801	Support IT	Support	In Progress	Normal	pengisian dokumen SM QM	Arko Sasongko	12/14/2023 06:38 PM
685	Support IT	Support	Resolved	Normal	backup photo dari swb-2107	Arko Sasongko	12/08/2023 05:02 PM
369	Support IT	Support	Resolved	Normal	atur storage photo+logs swb, swcp, wafr, 2105, 2107, 11	Arko Sasongko	10/24/2023 10:16 AM
309	Support IT	Support	Resolved	Normal	cek dan update ssl letsencrypt untuk domain2 *.stage.wahana.com	Arko Sasongko	10/18/2023 12:01 PM
269	Support IT	Support	Resolved	Urgent	laptop pak novel saat booting, stuck di logo laptop (lenovo) tidak mau lanjutkan booting	Arko Sasongko	10/16/2023 10:07 AM
267	Support IT	Support	Resolved	Normal	dokumen QM	Arko Sasongko	10/16/2023 09:48 AM
266	Support IT	Support	Resolved	Normal	backup + compress storage 2105	Arko Sasongko	10/16/2023 09:44 AM
220	Support IT	Support	Resolved	Normal	ssl certificate .wahana.com dgn rapidssl/digicert	Arko Sasongko	10/13/2023 03:10 PM
218	Support IT	Support	Resolved	Normal	URL wahana.com tidak forward ke www.wahana.com	Arko Sasongko	10/12/2023 09:54 AM
212	Support IT	Support	Resolved	Normal	update ssl certificate *.wahana.com dgn letsencrypt	Arko Sasongko	10/11/2023 01:17 PM
211	Support IT	Support	Resolved	Normal	update ssl certificate *.wahana.com	Arko Sasongko	10/11/2023 01:22 PM
210	Support IT	Support	Resolved	High	mengisi yang kurang di redmine	Arko Sasongko	10/11/2023 01:13 PM
170	Support IT	Feature	Resolved	Normal	Pendataan perangkat network SC Wahana Express Jabodetabek, Yoven	Jaif Kaelsyada	02/13/2024 10:00 AM
168	Support IT	Feature	In Progress	Normal	Inventaris PC/Laptop Wahana Express	Jaif Kaelsyada	10/09/2023 11:06 PM
122	Support IT	Bug	Resolved	High	cek masalah dns, domain wahana.com		10/06/2023 05:32 PM
121	Support IT	Support	Resolved	Normal	cek dump DB kambang	Arko Sasongko	10/06/2023 05:29 PM
120	Support IT	Support	Resolved	Normal	mail jejak tidak bisa login via mail client	Arko Sasongko	10/06/2023 05:03 PM
90	Support IT	Support	New	Normal	siapkan db dump backup	Arko Sasongko	10/04/2023 12:46 AM