

Webhook API Details

Endpoint : <https://webhookdomain.id/endpoint> (your webhook endpoint)

Method : POST

Note : This API requires HMAC (Hash-based Message Authentication Code) to be used. HMAC requires a *secret key* for its operation.

Last Updated : 17 October 2023

You have to define the request headers as below:

Name	Value
Content-Type	application/json
Http-X-Hmac-Sha256	79591e1564b0a3857ba121487184e7161fa0adda90b2f526c28aee8ddbf6f871

Sample Request:

Unset

```
curl --location 'https://webhookdomain.id/endpoint' \  
--header 'Content-Type: application/json' \  
--header 'Http-X-Hmac-Sha256: 79591e1564b0a3857ba121487184e7161fa0adda90b2f526c28aee8ddbf6f870' \  
--data-raw '{  
  "data": {  
    "note": "this is a note",  
    "tags": [  
      "red",  
      "sale_23"  
    ],  
    "order": {  
      "order_id": "c20210304001ordid",  
      "order_uuid": "a0144751-6530-4135-8d73-f258a28ba27d",  
      "source_name": "RetailSystemV1",  
      "source_type": "test-OMS-2",  
      "created_date": "2023-08-04T01:28:19+00:00",  
      "updated_date": "2023-08-04T01:28:19+00:00",  
      "order_reference": "c20210304001ordref"  
    },  
    "rating": null,  
    "source": "api",  
    "status": "delivered",  
    "weight": {  
      "unit": "g",
```

```
    "amount": 1000
  },
  "carrier": {},
  "returns": {
    "order_id": null,
    "id": "1281",
    "shipment_pk": "45149128",
    "return_id": "RETURN4568685US",
    "return_status": "pending",
    "total_refund_amount": "5.00",
    "refund_is_calculated": true,
    "comment": "There was an issue with the shipment.",
    "return_proofs": [
      {
        "guid": "0189bed8-0cbf-0e27-bb9b-37d74bc3988c",
        "file_name": "test_return_img_01",
        "url":
"https://ichef.bbci.co.uk/childrens-responsive-ichef-live/r/720/1x/cbbc/DragonB
allSuper-TapAndFind-Index.jpg"
      },
      {
        "guid": "0189bed8-0cbf-9dfb-f016-a44d2c2be138",
        "file_name": "est_return_img_02",
        "url":
"https://images.immediate.co.uk/production/volatile/sites/3/2021/01/Dragon-Ball
-1-a5dc289.jpg"
      }
    ],
    "requested_date": "2023-08-04T02:59:59.478641Z",
    "updated_at": null,
    "reject_reason": "Item not eligible for return as it\'\'s purchased with
a discount",
    "refund_method": "credit card",
    "return_method": "drop_off",
    "cost_of_return": "75.00",
    "cost_is_calculated": true,
    "additional_cost": "1.25",
    "internal_notes": null,
    "approver_email": "approver@company.com",
    "booking_id": null
  },
  "cod_value": {
    "amount": 20,
    "currency": "USD"
  }
}
```

```
},
"documents": [
  {
    "name": "ORD001-Invoice",
    "type": "Invoice",
    "document_id": "DID001",
    "file_format": "pdf",
    "created_date": "2023-08-03T02:30:00+00:00",
    "document_uuid": "b06870ac-17e3-4ba6-8802-4371e503f3bd",
    "download_link":
      "https://static-pp.s3.ap-southeast-1.amazonaws.com/parcel-perform/Notification+
      Field+Placeholders+Guide+(Updated+Apr+2023).pdf",
    "additional_info": {
      "customer_id": "C001"
    }
  }
],
"all_events": [
  {
    "time": "2023-08-04T08:30:00-04:00",
    "event": "Successfully delivered",
    "phase": "Delivery",
    "location": {
      "city": "",
      "full": "",
      "line1": "",
      "line2": "",
      "line3": null,
      "place": "",
      "region": "",
      "country": "",
      "latitude": null,
      "timezone": null,
      "longitude": null,
      "postal_code": "",
      "country_code": null,
      "location_type": null,
      "formatted_address": "",
      "state_or_province": ""
    },
    "timezone": "Etc/GMT+4",
    "event_key": "H10",
    "phase_key": "H",
    "carrier_name": ""
  }
]
```

```
    "additional_info": {}
  },
  {
    "time": "2023-08-03T14:30:00-04:00",
    "event": "Out for delivery",
    "phase": "Out for delivery",
    "location": {
      "city": "",
      "full": "",
      "line1": "",
      "line2": "",
      "line3": null,
      "place": "",
      "region": "",
      "country": "",
      "latitude": null,
      "timezone": null,
      "longitude": null,
      "postal_code": "",
      "country_code": null,
      "location_type": null,
      "formatted_address": "",
      "state_or_province": ""
    },
    "timezone": "Etc/GMT+4",
    "event_key": "G20",
    "phase_key": "G",
    "carrier_name": "",
    "additional_info": {}
  },
  {
    "time": "2023-08-02T08:40:00-04:00",
    "event": "Shipment en route",
    "phase": "Transit",
    "location": {
      "city": "",
      "full": "",
      "line1": "",
      "line2": "",
      "line3": null,
      "place": "",
      "region": "",
      "country": "",
      "latitude": null,
```

```
    "timezone": null,
    "longitude": null,
    "postal_code": "",
    "country_code": null,
    "location_type": null,
    "formatted_address": "",
    "state_or_province": ""
  },
  "timezone": "Etc/GMT+4",
  "event_key": "E30",
  "phase_key": "E",
  "carrier_name": "",
  "additional_info": {}
},
{
  "time": "2023-08-01T14:30:00-04:00",
  "event": "Pick-up successful",
  "phase": "Pick-up",
  "location": {
    "city": "",
    "full": "",
    "line1": "",
    "line2": "",
    "line3": null,
    "place": "",
    "region": "",
    "country": "",
    "latitude": null,
    "timezone": null,
    "longitude": null,
    "postal_code": "",
    "country_code": null,
    "location_type": null,
    "formatted_address": "",
    "state_or_province": ""
  },
  "timezone": "Etc/GMT+4",
  "event_key": "D20",
  "phase_key": "D",
  "carrier_name": "",
  "additional_info": {}
},
{
  "time": "2023-08-01T08:35:00-04:00",
```

```
"event": "Parcel ready for pick-up",
"phase": "Pick-up",
"location": {
  "city": "",
  "full": "",
  "line1": "",
  "line2": "",
  "line3": null,
  "place": "",
  "region": "",
  "country": "",
  "latitude": null,
  "timezone": null,
  "longitude": null,
  "postal_code": "",
  "country_code": null,
  "location_type": null,
  "formatted_address": "",
  "state_or_province": ""
},
"timezone": "Etc/GMT+4",
"event_key": "D10",
"phase_key": "D",
"carrier_name": "",
"additional_info": {}
}
],
"dimensions": {
  "unit": "cm",
  "width": 30,
  "height": 30,
  "length": 30
},
"item_count": 3,
"line_items": [
  {
    "hs_code": "64031900",
    "quantity": "3",
    "misc_cost": "1.0",
    "product_id": "AP-EDIPRYG22-R-USBC",
    "tax_amount": "9.99",
    "product_url": "https://www.ublack.com/?product_id=APEDIPRYG22",
    "total_price": "40.99",
    "product_cost": "13.33",
```

```
    "product_name": "UBLACK USB-C to Lightning Cable",
    "currency_code": "USD",
    "subtotal_cost": "40.0",
    "product_weight": "333.33",
    "additional_info": "{\'\'\'packaging\'\'': \'\'\'wrapped\'\'',
\'\'\'delivery_method\'\'': \'\'\'express delivery - sale\'\'\'}",
    "discount_amount": "10.0",
    "line_item_weight": "1000.0",
    "product_category": "Charging Cable_iOS",
    "product_image_url":
"https://prod-shipment-lineitems.parcelperform.com/default.png",
    "product_reference": "F-4172",
    "customs_description": "Cable, white",
    "product_description": "USB-C to Lightning Cable for iPhone",
    "product_weight_unit": "g",
    "line_item_weight_unit": "g",
    "product_origin_country_code": "US"
  }
],
"new_events": [
  {
    "time": "2023-08-04T08:30:00-04:00",
    "event": "Successfully delivered",
    "phase": "Delivery",
    "location": {
      "city": "",
      "full": "",
      "line1": "",
      "line2": "",
      "line3": null,
      "place": "",
      "region": "",
      "country": "",
      "latitude": null,
      "timezone": null,
      "longitude": null,
      "postal_code": "",
      "country_code": null,
      "location_type": null,
      "formatted_address": "",
      "state_or_province": ""
    },
    "timezone": "Etc/GMT+4",
    "event_key": "H10",
```

```
        "phase_key": "H",
        "carrier_name": "",
        "additional_info": {}
    }
],
"to_address": {
    "city": "New York",
    "full": "Mr John Doe, 32, Ecommerce Drive, #33-15, 10001, New York, New York, New York, United States of America",
    "email": "recipient@email.com",
    "line1": "32",
    "line2": "Ecommerce Lane",
    "line3": "#33-51",
    "phone": "+11234567890",
    "region": "New York",
    "tax_id": "T118283913",
    "company": "John's Bakery Co.",
    "country": "United States of America",
    "last_name": "Doe",
    "first_name": "John",
    "postal_code": "10001",
    "address_name": "C001-address",
    "country_code": "US",
    "location_type": "Residential",
    "entity_reference": "R100291",
    "state_or_province": "New York"
},
"shipment_id": "c20210304001shipid",
"created_date": "2023-08-04T01:31:32+00:00",
"from_address": {
    "city": "Newark",
    "full": "7-30, Big Warehouse, #01-55, 07102, Newark, New Jersey, New Jersey, United States of America",
    "email": "email@warehouse.com",
    "line1": "7-30",
    "line2": "Big Warehouse",
    "line3": "#01-55",
    "phone": "+11234567890",
    "region": "New Jersey",
    "tax_id": "TXA51-31",
    "company": "UBLACK Electronics Corp",
    "country": "United States of America",
    "last_name": "",
    "first_name": ""
}
```



```
    "postal_code": "07102",
    "address_name": "UBLACK Corp USA",
    "country_code": "US",
    "location_type": "warehouse",
    "entity_reference": "s001-org-001",
    "state_or_province": "Newark"
  },
  "latest_event": {
    "time": "2023-08-04T08:30:00-04:00",
    "event": "Successfully delivered",
    "phase": "Delivery",
    "location": {
      "city": "",
      "full": "",
      "line1": "",
      "line2": "",
      "line3": null,
      "place": "",
      "region": "",
      "country": "",
      "latitude": null,
      "timezone": null,
      "longitude": null,
      "postal_code": "",
      "country_code": null,
      "location_type": null,
      "formatted_address": "",
      "state_or_province": ""
    },
    "timezone": "Etc/GMT+4",
    "event_key": "H10",
    "phase_key": "H",
    "carrier_name": "",
    "additional_info": {}
  },
  "payment_type": "credit card",
  "updated_date": "2023-08-04T01:31:34+00:00",
  "current_phase": {
    "key": "H",
    "name": "Delivery"
  },
  "sales_channel": "ecommerce shop",
  "shipment_type": "return",
  "shipment_uuid": "1c64d067-7ff7-4f59-8790-39840d8ea6f8",
```

```
"packaging_type": "wrapped",
"return_address": {
  "city": "Newark",
  "full": "7-30, Big Warehouse, #01-55, 07102, Newark, New Jersey, New
Jersey, United States of America",
  "email": "email@warehouse.com",
  "line1": "7-30",
  "line2": "Big Warehouse",
  "line3": "#01-55",
  "phone": "+11234567890",
  "region": "New Jersey",
  "tax_id": "TXA51-31",
  "company": "UBLACK Electronics Corp",
  "country": "United States of America",
  "last_name": "",
  "first_name": "",
  "postal_code": "07102",
  "address_name": "UBLACK Corp USA",
  "country_code": "US",
  "location_type": "warehouse",
  "entity_reference": "s001-org-001",
  "state_or_province": "Newark"
},
"sender_address": {
  "city": "Newark",
  "full": "94, Gloucester Avenue, #55-22, 07102, Newark, New Jersey, New
Jersey, United States of America",
  "email": "enquiry@ublack.com",
  "line1": "94",
  "line2": "Gloucester Avenue",
  "line3": "#55-22",
  "phone": "+11234445555",
  "region": "New Jersey",
  "tax_id": "TXA51-31",
  "company": "UBLACK Electronics Corp",
  "country": "United States of America",
  "last_name": "",
  "first_name": "",
  "postal_code": "07102",
  "address_name": "UBLACK Corp USA",
  "country_code": "US",
  "location_type": "office",
  "entity_reference": "s001-org-001",
  "state_or_province": "Newark"
}
```

```
    },
    "shipment_value": {
      "amount": 40.99,
      "currency": "USD"
    },
    "shipping_costs": [
      {
        "name": "shippingcost1",
        "reference": "sc1",
        "unit_cost": {
          "amount": 1,
          "currency": "USD"
        },
        "total_cost": {
          "amount": 3,
          "currency": "USD"
        },
        "unit_quantity": 3
      }
    ],
    "additional_info": {
      "custid": "111",
      "customfield": "222"
    },
    "tracking_number": "T12345678901_TEST",
    "collection_point": {
      "uuid": "1c23d123-6ff6-7f57-8880-12345d6ea6j9",
      "collection_point_identifier": "id1234",
      "address": {
        "location_type": "parcel locker",
        "entity_reference": "s001-org-5664",
        "address_name": "UBLACK Corp USA",
        "full": "94, Gloucester Avenue, #55-22, 07102, Newark, New Jersey, New Jersey, United States of America",
        "line1": "94",
        "line2": "Gloucester Avenue",
        "line3": "#55-22",
        "last_name": "",
        "first_name": "",
        "postal_code": "07102",
        "city": "Newark",
        "state_or_province": "Newark",
        "region": "New Jersey",
        "country": "United States of America",
```

```
    "country_code": "US",
    "email": "enquiry@ublack.com",
    "phone": "+11234445555"
  },
  "lat": 1.11,
  "lng": 1.11,
  "operating_hours_calc": [
    {
      "service_name": "express",
      "operating_day": "Monday",
      "time_zone": "string",
      "first_open_hours": "string",
      "second_open_hours": "string",
      "first_cutoff": "string",
      "second_cutoff": "string"
    }
  ],
  "linked_shipments": [
    {
      "carrier": {},
      "tracking_number": "LS1139210129US",
      "carrier_reference": "test"
    }
  ],
  "shipping_service": "Express Delivery",
  "carrier_reference": "test",
  "expected_delivery": {
    "to": "2023-08-05T14:50:00+00:00",
    "from": "2023-08-01T13:05:00+00:00"
  },
  "recipient_address": {
    "city": "New York",
    "full": "Mr John Doe, 32, Ecommerce Drive, #33-15, 10001, New York, New York, New York, United States of America",
    "email": "recipient@email.com",
    "line1": "32",
    "line2": "Ecommerce Lane",
    "line3": "#33-51",
    "phone": "+11234567890",
    "region": "New York",
    "tax_id": "T118283913",
    "company": "John's Bakery Co.",
    "country": "United States of America",
    "last_name": "Doe",
```

```
    "first_name": "John",
    "postal_code": "10001",
    "address_name": "C001-address",
    "country_code": "US",
    "location_type": "Residential",
    "entity_reference": "R100291",
    "state_or_province": "New York"
  },
  "tracking_page_url":
    "https://www.parcelmonitor.com/track-it-online?pk=3127041573&trackId=TESTAUG8&u
tm_medium=None&utm_campaign=None&uuid_from=",
  "notification_email": [
    "customer@email.com",
    "recipient@email.com"
  ],
  "notification_phone": [
    "+11234567890"
  ],
  "shipment_reference": "shipmentreference234",
  "total_shipping_cost": {
    "amount": 4.5,
    "currency": "USD"
  },
  "additional_reference": "additionalreference234",
  "description_of_goods": "electronics",
  "handling_instructions": "fragile",
  "tracking_page_reference": "trackparcel1",
  "parcel_recipient_information": "John"
},
"trigger": [
  "all_events"
],
"version": "5.2.0",
"notification_type": "shipment_notification"
}
}'
```